

Community and Third Sector Needs From Digital Transformation



LEEDS
DIGITAL
FESTIVAL
2022



Schedule

13:00 - Welcome

13:05 - Context setting, four priority areas

13:20 - Introduction to panel members

13:25 - Panel discussion

13:55 - Chairs summary

14:00 - Event close



How many Third Sector organisations are there?



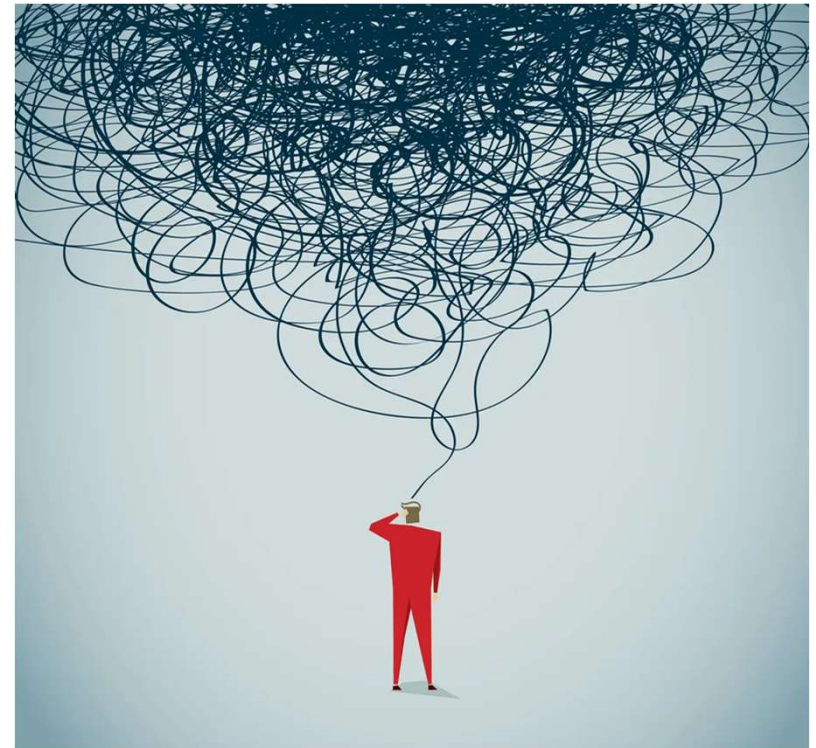
What is the typical number of staff per organisation size?



Defining Priorities in a Complex Field

- We are not just talking about one thing
- We all have different needs around digital transformation
- Digital transformation is an issue which affects us all.

This is about people not tools and systems



Context: Leeds Digital Strategy 2022-2025

- Led by Leeds Integrated Digital Service Team
- Developed following consultation and engagement across the Leeds system
- Written to underpin the Leeds Best City Ambition
- Written from a whole city view (including the Third Sector)
- Currently awaiting launch



Priority 1: Provision and Translation of Core Activities



FREE TO JOIN

TUESDAYS 11.00AM- 11.45AM

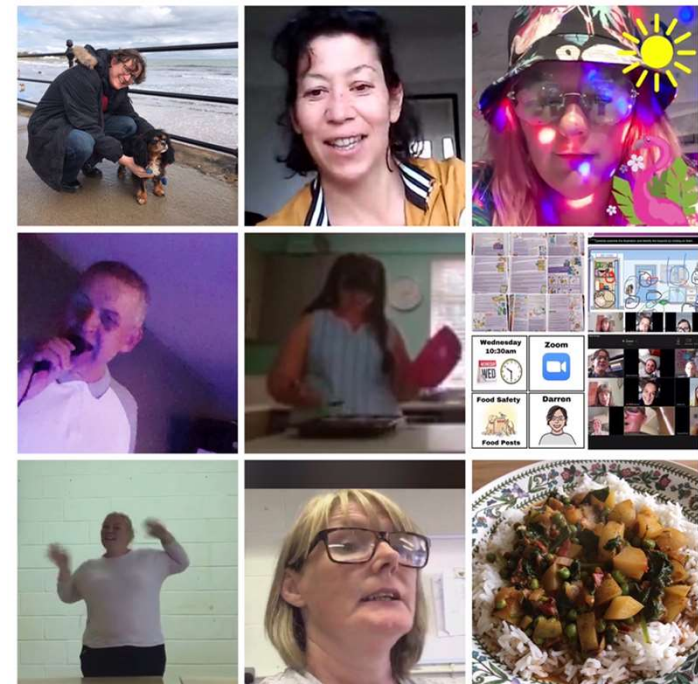
NEURO DANCE ZOOM CLASS

An energy boosting, medium intensity workout that infuses specific exercises for the body and mind with the playfulness of dance. Come as you are, and dive into an inclusive dance community. This class blends 30 minutes of dance cardio with 15 minutes of choreography to upbeat music from around the world.



that was the week that was online week ending 24-8-2020

Supporting the Learning Disability community locally * nationally * internationally



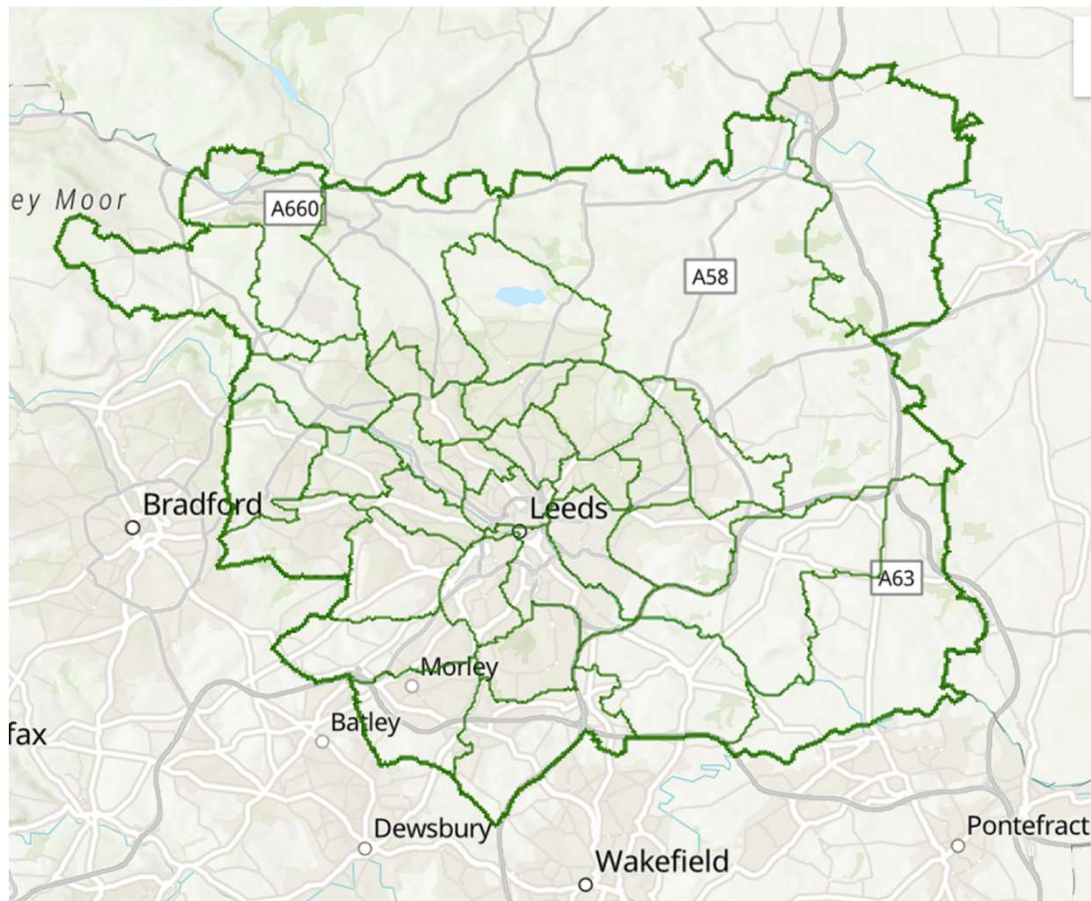
Voluntary Action Leeds
Supporting Communities Together

TSL THIRD SECTOR LEEDS

Forum Central

Example Title

Priority 2: Digital Integration

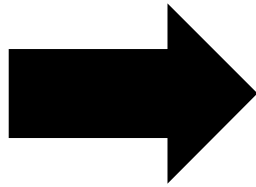


- Better collaboration
- Better signposting/referral
- Better use of funds
- Better offer to people



Example Title

Priority 3: Data Sharing



Example Title

“The less I have to repeat myself to professionals when I am unwell the better – I’d like the info to be shared to help people talk to me better and create an accurate picture of my mental health needs too.”

Mental health services in Leeds



Example Title

Priority 4: Digital Inclusion

Your healthwatch Leeds

Digitising Leeds: Risks and Opportunities For Reducing Health Inequalities in Leeds

People's Voices Group

Support with digital: Beeston and Middleton Local Care Partnership

Digital Health Hubs are local community spaces with friendly people ready to help people build digital skills and confidence, get online, and use the tools that can make it easier for them to manage their health and wellbeing and engage with the NHS in the way that works best for them.

100% Digital Leeds
July 2022

- Help using digital health tools such as:
 - NHS App
 - Leeds Hospitals Patient Hub
 - eConsult
 - Zoom & Teams
 - myCOPD
 - myHeart
 - Mindwell-leeds.org
 - My Pregnancy Notes
- Help to make the most of the internet to do things like:
 - Booking appointments
 - Managing prescriptions
 - Video consultations
 - Mental health support
 - Symptom checking
 - Managing your conditions

Have you got the NHS App? Simplify your life. Download the NHS App



Recommendations: In Summary

- **Priority 1:** Continue to support third sector organisations to translate current and future activities to digital/hybrid platforms in line with the needs of communities served; through investment in inclusive infrastructure, roles, and training.
- **Priority 2:** Improve access to, and quality of information about third sector provision for system partners and citizens through investment in shared digital information infrastructure.
- **Priority 3:** Enable relevant third sector organisations to access and share information about citizens of Leeds, in support of joined up, person-centred delivery; through investment in shared information governance roles.
- **Priority 4:** Continue to extend the role that the third sector plays in providing personalised support to the people in Leeds who are most vulnerable to digital exclusion, through work with 100% Digital Leeds.

